

Our Program

The Nebraska Senior Health Insurance Information Program (SHIIP) is part of a national network, funded by the Centers for Medicare & Medicaid Services, which offers unbiased, free counseling and educational services. Our program is designed to help senior citizens and those with disabilities make informed decisions on topics related to health insurance.

With over 300 volunteers across the state, the Nebraska SHIIP is coordinated within the Nebraska Department of Insurance in Lincoln. SHIIP partners with agencies across Nebraska to provide outreach and counseling services. Regional offices are located in the following communities: Omaha, Kearney, Scottsbluff, North Platte, Norfolk and Lincoln.

SHIIP does not sell insurance products, does not conduct market research, and is not related to any insurance companies.



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NEBRASKA SHIIP SENIOR HEALTH INSURANCE INFORMATION PROGRAM

Nebraska Department of Insurance
941 O Street, Suite 400
Lincoln, NE 68508

Aging Office of Western NE
1517 Broadway, Suite 122
Scottsbluff, NE 69361

Northeast NE Area Agency on Aging
119 Norfolk Avenue
Norfolk, NE 68701

Social Work Dept./St. Francis Medical Center
2620 West Faidley Avenue
Grand Island, NE 68803

South Central NE Area Agency on Aging
4623 2nd Avenue, Suite 4
Kearney, NE 68847

Volunteers Assisting Seniors
1941 South 42nd Street, Suite 502
Omaha, NE 68105

West Central NE Area Agency on Aging
115 North Vine Street
North Platte, NE 69101

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1-800-234-7119
www.doi.ne.gov/shiip

NEBRASKA SHIIP SENIOR HEALTH INSURANCE INFORMATION PROGRAM

Become a
Volunteer
Today!



Nebraska Department of Insurance
941 O Street, Suite 400 • Lincoln, NE 68508
1-800-234-7119

Why Volunteer?

There is tremendous satisfaction in knowing that you've made a difference in the life of a senior citizen or someone with a disability. SHIIP is a program that is based on Nebraskans helping Nebraskans. SHIIP counselors are known state-wide as trusted advocates who provide objective, accurate, and confidential assistance to Medicare beneficiaries. Because SHIIP does not sell or endorse any products or companies, Medicare beneficiaries can be assured that we are there to assist in making the best possible decision for them.



About our Volunteers

Nebraska SHIIP volunteers serve all 93 counties in the state. We have a combination of professionals and retired individuals who are looking to make a difference in their communities. In the often confusing world of Medicare, our volunteer counselors serve as a trusted source for non-biased information.

SHIIP's two primary services are consumer education and counseling. Whether you give a presentation at your local senior center or meet with beneficiaries on a regular basis to answer questions, it helps fulfill SHIIP's mission. Volunteers are also never asked to go "outside their comfort zone" to complete their duties.

Who Can Volunteer?

With the exception of licensed insurance agents, anyone can be a SHIIP volunteer. Whether you're retired and looking for ways to stay active, or working with Medicare in your career, volunteering as a SHIIP counselor could be for you!

What's Required?

SHIIP requires documented outreach attempts from its volunteers during a grant year. New volunteers complete a two-day initial training, while a one-day update training is held each spring and fall for existing volunteers. Beyond that, SHIIP volunteers choose their level of involvement.



"I enjoy being a SHIIP volunteer because of the people I meet, and the satisfaction in knowing I provide objective assistance to Medicare beneficiaries."- Ann, SHIIP Volunteer since 2004