

# *Our Program*

The Nebraska Senior Health Insurance Information Program (SHIIP) is part of a national network, funded by the Centers for Medicare & Medicaid Services, which offers unbiased, free counseling and educational services. Our program is designed to help senior citizens and those with disabilities make informed decisions on topics related to health insurance.

With over 300 volunteers across the state, the Nebraska SHIIP is coordinated within the Nebraska Department of Insurance in Lincoln. SHIIP partners with agencies across Nebraska to provide outreach and counseling services. Regional offices are located in the following communities: Omaha, Kearney, Scottsbluff, North Platte, Norfolk and Lincoln.

SHIIP does not sell insurance products, does not conduct market research, and is not related to any insurance companies.



This publication has been created or produced by the Nebraska Department of Insurance SHIIP with financial assistance through a grant from the Centers for Medicare & Medicaid Services, the Federal Medicare agency.

NEBRASKA

# SHIIP

**SENIOR HEALTH INSURANCE  
INFORMATION PROGRAM**

## **Nebraska Department of Insurance**

941 O Street, Suite 400  
Lincoln, NE 68508

## **Aging Office of Western Nebraska**

1517 Broadway, Suite 122  
Scottsbluff, NE 69361

## **Northeast Nebraska Area Agency on Aging**

119 Norfolk Avenue  
Norfolk, NE 68701

## **South Central Nebraska Area Agency on Aging**

4623 2nd Avenue, Suite 4  
Kearney, NE 68847

## **Volunteers Assisting Seniors**

1941 South 42nd Street, Suite 502  
Omaha, NE 68105

## **West Central Nebraska Area Agency on Aging**

115 North Vine Street  
North Platte, NE 69101

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02/2010

**1-800-234-7119**  
[www.doi.ne.gov/shiip](http://www.doi.ne.gov/shiip)

NEBRASKA

# SHIIP

**SENIOR HEALTH INSURANCE  
INFORMATION PROGRAM**

*Become a*  
**Volunteer**  
*Today!*



Nebraska Department of Insurance  
941 O Street, Suite 400 • Lincoln, NE 68508

**1-800-234-7119**

# Why Volunteer?

There is tremendous satisfaction in knowing that you've made a difference in the life of a senior citizen or someone with a disability. SHIIP is a program that is based on Nebraskans helping Nebraskans. SHIIP counselors are known state-wide as trusted advocates who provide objective, accurate, and confidential assistance to Medicare beneficiaries. Because SHIIP does not sell or endorse any products or companies, Medicare beneficiaries can be assured that we are there to assist in making the best possible decision for them.



## Volunteer to Boost Your Career

Our professional volunteers come from a wide range of facilities including hospitals, pharmacies, long term care facilities, and senior centers, just to name a few. Becoming a SHIIP volunteer is beneficial for anyone working with Medicare on a regular basis. SHIIP will not only give you the knowledge to better assist your clients, but we also serve as a valuable resource for those difficult cases. Being a volunteer comes with the perk of knowing Medicare experts are just a dial away.

Because Medicare is an ever-changing subject, volunteers can be assured that they will receive the most up-to-date information and notice of important changes. This gives our volunteers an advantage over other professionals working in the same field.

## What's Required?

New volunteers must complete a two-day initial training. Volunteers are also required to attend one-day update trainings each spring and fall. In exchange for training we simply ask that you share your knowledge with Medicare beneficiaries. Because you work with Medicare beneficiaries everyday, you can use your job to meet this requirement. We require that you document at least 12 times during the year when you have used your SHIIP knowledge to help a beneficiary and then pass this information along to your local SHIIP office

## Continuing Education Hours

Becoming a volunteer is not only a great way to boost your knowledge of Medicare, but you can also earn credits for your profession. Nurses and Social workers can earn continuing education hours for completing our trainings. By completing our initial training you will earn 16 hours. You can also earn up to eight additional hours each year for completing our Update Trainings. SHIIP also offers workshops throughout the year, in which volunteers can earn additional hours.



**“All of the knowledge I have gained by becoming a volunteer really gives me an advantage over my colleagues. This is one of the most beneficial programs someone in my line of work can join.”- Mary, SHIIP Volunteer since 2008**