

## **NOTICE TO COOPORTUNITY HEALTH ENROLLEES AND HEALTHCARE PROVIDERS**

On December 23, 2014, the Iowa Insurance Commissioner submitted a petition for an Order of Rehabilitation of CoOpportunity Health. The Polk County District Court issued an order appointing Insurance Commissioner Nick Gerhart as rehabilitator of CoOpportunity Health. Based on this action, the Nebraska Department of Insurance suspended the Certificate of Authority for CoOpportunity Health.

The Iowa Commissioner took his rehabilitation action due to financial concerns arising from insufficient capitalization, the lack of availability of additional capital from the Centers for Medicare and Medicaid Services and the delay of federal payments for risk mitigation programs until the second half of 2015. These issues, plus higher than anticipated healthcare utilization have caused cash flow problems. The Commissioner has assigned a team to assess the liquidity issues and develop a plan which manages the available resources.

Initially, the following measures have been implemented:

- CoOpportunity Health is no longer offering health plans for individuals on the federal Health Insurance Marketplace (HealthCare.gov) or the SHOP Marketplace for small employers in Iowa and Nebraska for 2015.
- CoOpportunity Health is also not accepting new enrollments off Marketplace for individuals or employer groups in Iowa and Nebraska.
- Agent and broker commission payments have been suspended.
- Claim payments to providers are being processed as usual but payments will not be made as promptly as they have been previously.
- Pharmacy prescriptions will be filled for 31 day periods going forward.

On December 26, 2014, claim payments totaling \$11.85 million were issued to providers in Iowa and Nebraska for healthcare services received by CoOpportunity Health members. It is anticipated that going forward, biweekly claim payments will be made rather than the weekly disbursements made previously.

**IT IS IMPORTANT THAT COOPORTUNITY HEALTH ENROLLEES CONTINUE TO RECEIVE HEALTHCARE SERVICES WITHOUT INTERRUPTION FROM PROVIDERS.**

**PROVIDERS WILL BE PAID FOR SERVICES DELIVERED TO COOPORTUNITY HEALTH ENROLLEES UNDER THEIR PROVIDER AGREEMENTS. PROVIDERS SHOULD NOT REFUSE SERVICE TO ENROLLEES. CLAIMS FOR SERVICES SHOULD BE SUBMITTED AS USUAL FOR PAYMENT.**

Attached to this Notice are answers to frequently asked questions to provide additional information about CoOpportunity Health's rehabilitation.

Copies of the petition and order of rehabilitation are available on the Iowa and Nebraska Insurance Department's website at <http://www.iid.state.ia.us/node/9885312> and <http://www.doi.nebraska.gov/>.

We strongly suggest that you watch for further updates from the Iowa and Nebraska insurance regulators and the Rehabilitator will also provide further information on CoOpportunity Health as it is available.