

Nebraska Exchange Stakeholders Commission

November 24, 2014 – 10:00 am

Nebraska State Office Building, Room LLB

301 Centennial Mall South Lincoln, NE

Call to Order – JJ Green, Chairperson

The meeting was called to order at 10:04 by James (JJ) Green. The open meetings act information was posted in the back of the meeting room as required by state law.

Roll Call – JJ Green, Chairperson

Sherry Wupper - Present
JJ Green - Present
Kyle Kollmorgan - Present
Craig Buescher - Present
Laura Gyhra - Present
Shari Flowers - Present
Britt Thedinger - Absent
Patrick Booth - Absent
Michael Groene – Absent
Bruce Ramge – Present

Quorum present

Welcome – JJ Green, Chairperson

Approval of Minutes – JJ Green, Chairperson

Move to approve September meeting minutes. Approval seconded.

Sherry Wupper - Yes
JJ Green - Yes
Kyle Kollmorgan - Yes
Craig Buescher - Yes
Laura Gyhra - Yes
Shari Flowers – Yes

Minutes approved.

Self-introduction of Commission Members

New Business

Briefing by Department of Insurance staff

JP Sabby –DOI certified all QHP in Marketplace. Roadshows took place in McCook, Sidney, Gering, Kearney, Grand Island, O’Neill, Fremont, and Omaha. There are currently 42,975 Individuals enrolled in Nebraska. Original numbers were miscalculated from the Federal Government.

Briefing by Department of Health and Human Services staff

Catherine Geekas- Steeby sitting in for Ruth Vineyard
Through the first year of marketplace – 15,000 account transfers (through end of October). Not all were in final disposition. Since November 15, 2014, 500 applications in last week (normal is 300/month). Seeing some duplicates. People applied last year and were denied, and have since reapplied. Question on app asks if individual wants a Medicaid decision, adding to volume. 600 apps today in queue (large increase – not all marketplace apps). Marketplace did update account transfer – real time transfers now. (Before, applications were coming once a week on Friday).

Marketplace renewals are supposed to be a “no touch process”, unless the individual wants to go back in “and recheck” (Real time from Medicaid to Marketplace). Marketplace updated to be able to read the disposition now.

Invited Speakers

Community Action of Nebraska-Amber Hansen

CAN applied for new navigator grant. There was higher attendance at outreach events this year. Year 1 – successful in that CAN helped a lot of people though there were technical issues. The functionality of the marketplace has improved immensely. Still some tech issues at beginning of open enrollment. Issues now smoothed out. Half of the consumers are returning clients. Tax credit issues with consumers are not reporting life changing events. CMS is more proactive this year. CAN looking forward to smoother running year and helping a lot of people.

Hand out provided. Will be available on website.

Health Center Association of Nebraska- Keisha Bradford

HCAN reached out to insurers to find out about termination of plans and how it affects consumer. Many consumers SHOULD be notified if they non-renew with carrier. HCAN are not tax preparers – assist to best ability, but stating that consumers should go to tax preparer. CAN receive grants to help with tax preparation.

Hand out provided. Will be available on website.

Insurers

BCBS – Tom Gillsdorff and Michelle Lee

- Through Oct, number marketplace covered lives over 15k.
- Marketplace plans
 - o Bronze – 34%
 - o Silver – 60%
 - o Gold 5%
- Off marketplace plans:
 - o Bronze – 48%
 - o Silver – 41%
 - o Gold – 11%
- About half of purchases were not BCBS customers
- First week of open enrollment – pleasantly different than last year. System much better. Agents/brokers able to assist people.
- BCBS has received a couple of questions about shopping portal – discrepancies in premium with quote versus application. (Mostly due to age input during shopping, vs. application asks for DOB)
- No significant activity on SHOP marketplace.
- Insurers pushing people to go back to marketplace to make sure everything is okay, causing issues with Medicaid determination, etc. Creating more confusion than help
- 2014 manual billing practices with marketplace. Excel file back and forth monthly. Reconciliation process still being worked through. Hopefully 2015 will be into a more sustainable solution.
- No backlog in payments.
- BCBS/CHI – BCBS trying to keep consumers communicated. Some changes within the last week to help consumers to mediate.
-

Coventry – No representative. E-mailed report available on the website.

Co-Opportunity – Cliff Gold

See website for presentation.

Work on the Report for the Governor and Legislature

Move to approve report for the Governor and Legislature. Approval seconded.

Sherry Wupper - Yes

JJ Green - Yes

Kyle Kollmorgan - Yes

Craig Buescher - Yes

Laura Gyhra - Yes

Shari Flowers – Yes

Report approved.

Public Comment

No Comment

Adoption of Future Meeting Dates

Next meeting around 1st of April

Adjourn

At 12:01