Nebraska Exchange Stakeholders Commission  
February 19, 2014, 10:00 AM  
State Office Building, LLF  
301 Centennial Mall South, Lincoln, NE 68508

Call to Order – JJ Green, Chairperson  
James (JJ) Green called the meeting to order at 10:00 am. Announcement made announcement that the Open Meetings Act information was posted in the back of the meeting room as required by state law.

Roll Call – JJ Green, Chairperson

Patrick Booth  - Present  
Craig Buescher  - Present  
Shari Flowers  - Present  
James Green - Present  
Michael Groene - Present  
Laura Gyhra - Present  
Kyle Kollmorgan - Present  
Britt Thedinger - Present  
Sherry Wupper - Present  
Director Bruce Ramge – Present  
Ruth Vineyard (Sitting in for Vivianne Chaumont) - Present

In addition to the Committee the following were also present: Martin Swanson, Stephen King, Jp Sabby, and Catherine Geekas-Steeby.

Welcome – JJ Green, Chairperson

Approval of Minutes - JJ Green, Chairperson  
Move to approve August meeting minutes. Approval seconded.

Patrick Booth  - Yes  
Craig Buescher  - Yes  
Shari Flowers  - Yes  
James “JJ” Green - Yes  
Michael Groene - Yes  
Laura Gyhra - Yes  
Kyle Kollmorgan - Yes  
Britt Thedinger - Yes  
Sherry Wupper - Yes

Minutes approved.
New Business

• Briefing by Department of Insurance staff, Martin Swanson
  o Feb 12 2014 figures are:
    i. 20,407 have selected marketplace plan
    ii. Don’t know how many have a contract in place
    iii. 54% are female, 46% are male
    iv. 27% are ages 18-34
    v. 58% have selected Silver
    vi. 86% have received assistance
    vii. 1,984 Stand alone dental plan
    viii. 9,360 Eligible for Medicaid
  o Federal Government issued proposed dates for companies, dates are not final
  o Between May 26 and June 27th application window is open, first data transmission will be August 10, 2014
  o Prices of plans will not be on display until November
  o Department continues to do public outreach
    i. Public Outreach will be a Fraud Outreach video through NET

• Briefing by Department of Health and Human Services staff, Catherine Geekas-Steeby
  o Presentation and handouts provided, will be available on website

Invited Presentations

• Community Action of Nebraska, Amber Hansen
  o Handed out a chart of assistance numbers, will be available on website
  o Reached out to over 25,000 people
  o Issues they are seeing are mostly post enrollment issues
  o Mostly everything is working as it should
  o Seeing a lot of Medicaid gap
  o Continuing to reach out to youth population, plan on doing direct radio advertising that targets young people
  o Advertising state wide
  o Community Action of Nebraska currently has 9 agencies

• Health Center Association of Nebraska, Keisha Bradford
  o Serve 65,000 Annually through 27 locations in Nebraska with a new location in Grand Island
  o Majority of their patients have no insurance
  o Health centers employ about 39 application counselors
  o 3,300 people filed applications from October 2013 through the end of December 2013
  o Received federal grant dollars
• BCBS – Michelle Lee, Tom Gillsdorff
  o Seen a decrease in data issues, but still seeing issues with the quality of data that is being received
  o There is a lot of consumer confusion, there is not a lot that BCBS can do to help customers
  o Some data issues are the known problem with the FFM to determine twins.
  o Other issues are change in circumstances functionality, where do consumers go to report concerns. Answers to this continue to change almost weekly if not daily basis.
  o There is some guidance available as to who to contact when an issue arrives.
  o Had about 10% enrollment non-payment issues
  o January enrollment of paid have 5,115 individual members
  o Customer service wait time is a large concern and is being addressed

• Coventry – Curt Harms
  o Issues with enrollment and Healthcare.gov are similar with what other issuers are reporting
  o 1600 Nebraskans signed up for Coventry
  o Majority of sales have come directly to Coventry
  o Silver plans are the most popular

• CoOportunity Health – David Lyons
  o Presentation will be made available on the website

Public Comment
  • None

Committee will be meeting at the Capital Room 2102 at 12:00 pm for Governor to the Nebraska Exchange Stakeholder Commission at the Banking Commerce and Insurance Committee hearing.

Next meeting
  Next meeting mid-may

Adjourn