

Nebraska Exchange Stakeholders Commission

February 19, 2014, 10:00 AM

State Office Building, LLF

301 Centennial Mall South, Lincoln, NE 68508

Call to Order – JJ Green, Chairperson

James (JJ) Green called the meeting to order at 10:00 am. Announcement made announcement that the Open Meetings Act information was posted in the back of the meeting room as required by state law.

Roll Call – JJ Green, Chairperson

Patrick Booth - Present
Craig Buescher - Present
Shari Flowers - Present
James Green - Present
Michael Groene - Present
Laura Gyhra - Present
Kyle Kollmorgan - Present
Britt Thedinger - Present
Sherry Wupper - Present
Director Bruce Ramage – Present
Ruth Vineyard (Sitting in for Vivianne Chaumont) - Present

In addition to the Committee the following were also present: Martin Swanson, Stephen King, Jp Sabby, and Catherine Geekas-Steeby.

Welcome – JJ Green, Chairperson

Approval of Minutes - JJ Green, Chairperson

Move to approve August meeting minutes. Approval seconded.

Patrick Booth - Yes
Craig Buescher - Yes
Shari Flowers - Yes
James “JJ” Green - Yes
Michael Groene - Yes
Laura Gyhra - Yes
Kyle Kollmorgan - Yes
Britt Thedinger - Yes
Sherry Wupper - Yes

Minutes approved.

New Business

- Briefing by Department of Insurance staff, Martin Swanson
 - Feb 12 2014 figures are:
 - i. 20,407 have selected marketplace plan
 - ii. Don't know how many have a contract in place
 - iii. 54% are female, 46% are male
 - iv. 27% are ages 18-34
 - v. 58% have selected Silver
 - vi. 86% have received assistance
 - vii. 1,984 Stand alone dental plan
 - viii. 9,360 Eligible for Medicaid
 - Federal Government issued proposed dates for companies, dates are not final
 - Between May 26 and June 27th application window is open, first data transmission will be August 10, 2014
 - Prices of plans will not be on display until November
 - Department continues to do public outreach
 - i. Public Outreach will be a Fraud Outreach video through NET
- Briefing by Department of Health and Human Services staff, Catherine Geekas-Steeby
 - Presentation and handouts provided, will be available on website

Invited Presentations

- Community Action of Nebraska, Amber Hansen
 - Handed out a chart of assistance numbers, will be available on website
 - Reached out to over 25,000 people
 - Issues they are seeing are mostly post enrollment issues
 - Mostly everything is working as it should
 - Seeing a lot of Medicaid gap
 - Continuing to reach out to youth population, plan on doing direct radio advertising that targets young people
 - Advertising state wide
 - Community Action of Nebraska currently has 9 agencies
- Health Center Association of Nebraska, Keisha Bradford
 - Serve 65,000 Annually through 27 locations in Nebraska with a new location in Grand Island
 - Majority of their patients have no insurance
 - Health centers employ about 39 application counselors
 - 3,300 people filed applications from October 2013 through the end of December 2013
 - Received federal grant dollars

- BCBS – Michelle Lee, Tom Gillsdorff
 - Seen a decrease in data issues, but still seeing issues with the quality of data that is being received
 - There is a lot of consumer confusion, there is not a lot that BCBS can do to help customers
 - Some data issues are the known problem with the FFM to determine twins.
 - Other issues are change in circumstances functionality, where do consumers go to report concerns. Answers to this continue to change almost weekly if not daily basis.
 - There is some guidance available as to who to contact when an issue arrives.
 - Had about 10% enrollment non-payment issues
 - January enrollment of paid have 5,115 individual members
 - Customer service wait time is a large concern and is being addressed

- Coventry – Curt Harms
 - Issues with enrollment and Healthcare.gov are similar with what other issuers are reporting
 - 1600 Nebraskans signed up for Coventry
 - Majority of sales have come directly to Coventry
 - Silver plans are the most popular

- CoOpportunity Health – David Lyons
 - Presentation will be made available on the website

Public Comment

- None

Committee will be meeting at the Capital Room 2102 at 12:00 pm for Governor to the Nebraska Exchange Stakeholder Commission at the Banking Commerce and Insurance Committee hearing.

Next meeting

Next meeting mid-may

Adjourn