

## Scammers Using Issuance of New Medicare Cards as Opportunity For Fraud

### New Medicare Cards Issued

Starting in April, new Medicare cards will be mailed to beneficiaries. State and federal regulators are aware of potential scams occurring in connection with the issuance of the new cards. There are reports of con artists calling beneficiaries pretending to be from Medicare and asking for payment for the card or asking for personal information in order to obtain the card.

Please remember:

- **The card will be mailed** to you.
- **Medicare will not call you** to ask for payment for the new Medicare card, or to request personal information.

### Be Aware

Be aware that insurance agents are not permitted to use the issuance of a new card as a reason to schedule a visit to sell insurance. Remember, agents are prohibited from coming to your home uninvited to sell or endorse any Medicare-related product. They cannot ask for your personal information, like your Medicare number, social security number, bank account or credit card numbers, over the phone. If you believe you have been a target of a Medicare scam, please contact the Nebraska Department of Insurance at 1-877-564-7323.

### Keep Information Up-to-Date

The Nebraska Senior Health Insurance Information Program (SHIIP) encourages you to contact your local Social Security office to make sure your mailing address is up-to-date.

### More Information

If you have Medicare-related questions or concerns, please call SHIIP's toll-free hotline at 1-800-234-7119. Additional information is available on our website at [www.doi.nebraska.gov](http://www.doi.nebraska.gov).