

Mission

To safeguard those affected by the business of insurance through the fulfillment of our statutory obligations and by promoting the fair and just treatment of all parties to insurance transactions.

Respect

We respect the ideas, beliefs, and contributions of our coworkers, the insurance industry, and the public. This is emphasized through open, clear, and responsive communication and collaboration.

Core Values

Integrity

We are accountable for our conduct and our decisions. The fair and just regulation of insurance requires we be unbiased and objective. We maintain the highest ethical standards and remain transparent both internally and externally while being diligent to safeguard information that is deemed confidential.

Growth

We strive for continuous improvement, both of ourselves and the agency through educational opportunities, external collaboration, innovation and recognition. We strive to identify inefficiencies and develop new processes. The insurance industry is ever changing, and successful regulation requires continuous adaptation and improvement.

Quality

We work diligently and strive for the highest quality work product. We strive to be accurate, efficient, and consistent.