

SEP 15 2023

BEFORE THE DEPARTMENT OF INSURANCE
STATE OF NEBRASKA

FILED

STATE OF NEBRASKA)	
DEPARTMENT OF INSURANCE,)	
)	
PETITIONER,)	CONSENT ORDER
)	
VS.)	
)	
ALLSTATE VEHICLE and PROPERTY)	CAUSE NO. A-2330
INSURANCE COMPANY,)	
(NAIC # 37907))	
)	
RESPONDENT.)	

In order to resolve this matter, the Nebraska Department of Insurance ("Department"), by and through its representative, Cheryl C. Wolff, and Allstate Vehicle and Property Insurance Company, ("Respondent"), mutually stipulate and agree as follows:

JURISDICTION

1. The Department has jurisdiction over the subject matter and Respondent pursuant to Neb. Rev. Stat. §44-101.01, §44-303 and §44-4047, et seq.
2. Respondent was licensed as an insurer under the laws of Nebraska at all times material hereto.

STIPULATIONS OF FACT

1. The Department was preparing to initiate an administrative proceeding by drafting a petition styled State of Nebraska Department of Insurance vs. Allstate Vehicle and Property Insurance Company, Cause Number A-2330 on June 29, 2023. A copy of the draft petition was shared with

the Respondent via electronic communication along with a proposed Consent Order containing a proposed fine.

2. The draft petition alleges that Respondent violated Neb. Rev. Stat. §§ 44-1539, 44-1540(2), 44-1540(3), 44-1540(4), and Title 210 NAC Ch. 60 § 008.02 in the handling of a request for a supplemental payment in a claim which resulted in a consumer complaint being made to the Department. There was a two month period when the Insured sent a request for consideration of a supplement and contacted the Respondent multiple times with no effective response from the Respondent until March 23, 2023, after the consumer complaint was filed with the Department.

3. Respondent was informed of the right to a public hearing. Respondent waives that right and enters into this Consent Order freely and voluntarily. Respondent understands and acknowledges that by waiving its right to a public hearing, Respondent also waives its right to confrontation of witnesses, production of evidence, and judicial review.

4. Respondent is agreeing to this Order in the interest of compromise, and nothing herein should be construed as an admission of wrongdoing under Neb. Rev. Stat. §§ 44-1539, 44-1540(3), 44-1540(4). Respondent admits to violations of Neb. Rev. Stat. § 44-1540(2) and Title 210 NAC Ch. 60 § 008.02.

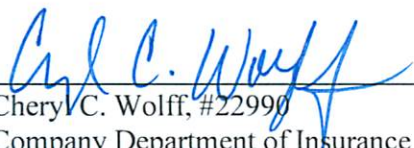
CONCLUSIONS OF LAW

The conduct of Allstate Vehicle and Property Insurance Company, as alleged above, constitutes violations of Neb. Rev. Stat. §44-1540(2) and Title 210 NAC Ch. 60 § 008.02, and subjects Respondent to disciplinary action pursuant to Neb. Rev. Stat. §§44-1542.

CONSENT ORDER

It is therefore agreed by the Director of Insurance and by Respondent, to resolve this matter by entry of this Order and payment by Respondent of an administrative fine in the amount of five hundred dollars (\$500). The Respondent has thirty days from the date of approval of this consent order by the Nebraska Director of Insurance to pay the fine. The Nebraska Department of Insurance shall retain jurisdiction of this matter for the purpose of enabling the Department to make application for such further orders as may be necessary.

In witness of their intention to be bound by this Consent Order, each party has executed this document by subscribing their signatures below.



Cheryl C. Wolff, #22990
Company Department of Insurance
1526 "K" Street, Suite 200
Lincoln, Nebraska 68501
(402) 471-4649

Katie A. Jones

Katie A. Jones
Allstate Vehicle and Property Insurance

9-15-2023

Date:

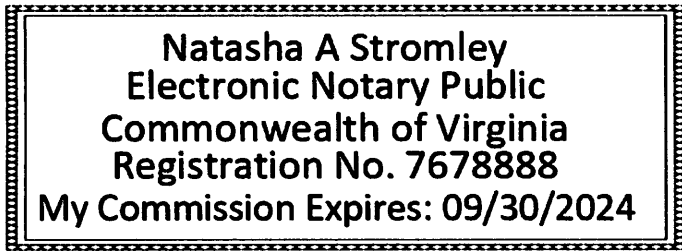
09/14/2023

Date:

State of Virginia)
) ss.
County of Hampton City)

On this 14th day of September, 2023, Allstate Vehicle and Property Insurance Company personally appeared before me and read this Consent Order, executed the same and acknowledged the same to be their voluntary act and deed.

This notarial act was performed: (check one) physical presence xx remote notarization.



Natasha A Stromley

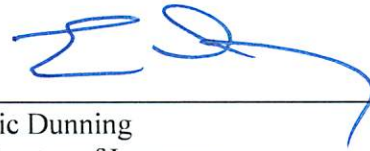
Notary Public
My commission expires: 09/30/2024
Commission #: 7678888

Remotely notarized online using two-way audio-video communication.

CERTIFICATE OF ADOPTION

I hereby certify that the foregoing Consent Order is adopted as the Final Order of the Nebraska Department of Insurance in the matter of State of Nebraska Department of Insurance vs. Allstate Vehicle and Property Insurance Company, Cause No. A-2330.

STATE OF NEBRASKA
DEPARTMENT OF INSURANCE



Eric Dunning
Director of Insurance

9/15/23
Date