

Our Services

Medicare Eligibility and Benefits

SHIP explains eligibility and the benefits offered by:

- Medicare Part A
- Medicare Part B
- Medicare Supplements
- Medicare Part D
- Medicare Advantage

Medicare Fraud Awareness

SMP promotes awareness of Medicare fraud and educates on how to prevent, detect, and report healthcare fraud and abuse.

Help for Medicare and Prescription Costs

SHIP assists individuals with limited income and resources in applying for assistance programs to help pay for Medicare and drug costs.

Speaking and Community Outreach

SHIP & SMP is available to speak about Medicare and attend community events to provide Medicare information.

Office Locations

Grand Island SHIP & SMP

304 E 3rd Street
Grand Island, NE 68801

Lincoln SHIP & SMP

1526 K Street, Suite 201
Lincoln, NE 68508

Northeast Nebraska

Area Agency on Aging

110 N. 37th Street, Unit 101
Norfolk, NE 68701

Scottsbluff SHIP & SMP

1930 East 20th Place, Suite 200B
Scottsbluff, NE 69361
By Appointment Only

South Central Nebraska

Area Agency on Aging

620 E. 25th Street, Suite 12
Kearney, NE 68847

Volunteers Assisting Seniors

900 S. 74th Plaza, Suite 403
Omaha, NE 68114

West Central Nebraska

Area Agency on Aging

115 North Vine Street
North Platte, NE 69101



Local help for Nebraskans with Medicare



doi.ship@nebraska.gov



doi.nebraska.gov/ship-smp

1-800-234-7119

Nebraska SHIP, State Health Insurance Assistance Program, works to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers to make informed health insurance decisions that optimize access to care and benefits.

Nebraska SMP, Senior Medicare Patrol, empowers and assists Medicare beneficiaries to prevent, detect, and report health care fraud, errors, and abuse.

The Nebraska SHIP & SMP are a division of the Nebraska Department of Insurance. SHIP & SMP does not sell insurance, nor does it endorse any insurance company, product, or agent.



Nebraska SHIP & SMP counselors are members of your local community who have been screened, trained, and certified as Medicare experts. Many are volunteers and pride themselves on providing unbiased and confidential Medicare counseling and help to prevent Medicare fraud. Their only priority is helping you make informed decisions about your care and benefits.



Prevent. Detect. Report.



The Nebraska SHIP & SMP has a toll-free hotline that any person eligible for Medicare, relatives, friends, or providers can call for answers to insurance questions, to report potential fraud, or to arrange a meeting with a SHIP & SMP counselor.

Call today.

1-800-234-7119

This publication has been produced by the Nebraska Department of Insurance with support, in part by grant number 90SAPG0078 and 90MPPG0004, from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201.

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