



## **NDOI urges fire-affected Nebraskans to document damage, contact insurers**

**LINCOLN, Neb (March 19, 2026)** – As Nebraska continues to deal with the devastating fires, the Nebraska Department of Insurance (NDOI) is encouraging residents who experienced property damage to document all losses and contact their insurers.

“The department knows many families in western and central Nebraska are dealing with significant losses as these fires are ongoing,” NDOI Director Eric Dunning said. “When it is safe to do so, residents should document any damage and contact their insurance company to begin the claims process. If anyone needs assistance or doesn’t know where to start when it comes to insurance, the department is here to help.”

Any Nebraskans can take the following steps if affected by the fires:

- Contact insurance agent/company as soon as possible
- Keep track of all calls with the company
- Take clear photos or videos of the damage to structures
- Make a list of all personal property destroyed/damaged
- Ask agent if your policy covers living expenses until repairs are made

NDOI also warns of scammers who can contact individuals following natural disasters. They can use phone, text, mail, email, and even go door to door to target residents.

Some general ways that may help residents make informed decisions following a disaster include:

- Work with only licensed and insured contractors.
- Don't sign a contract right away. Get multiple estimates.
- Don't pay the whole repair bill in advance. Only pay when the work is complete.
- Get everything in writing.

If your documents are not recoverable or you need to get in contact with your insurance company, NDOI is able to help you find contact information by calling (402) 471-2201. For more information or resources on what to do following a disaster, visit our policyholder resources webpage.