

# PBM Complaints

**Your First Name \***

**Your Middle Name**

**Your Last Name \***

**Address**

**City**

**Zip**

**Date of Birth**

**Phone Number \***

+1 (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**Insured's Email Address**

**How do you prefer to be contacted? \***

- Phone
- Email

**Are you the insured?**

- Yes
- No

**If not, is the insured/patient aware of this complaint? \***

- Yes
- No

**Name of Insurance Company**

**Pharmacy Benefit Manager \***

**Insured's Member ID Number \***

**Prescription RxBIN \***

**Prescription Rx Group Number \***

**Prescription Rx Number \***

**Medication Name \***

**What is the nature of your complaint? \***

Please enter a brief description of the issue.

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Fill out the Pharmacy Benefit Manager (PBM) complaint form and return it to the Department at [doi.insurancecomplaints@nebraska.gov](mailto:doi.insurancecomplaints@nebraska.gov) or mail to:

**Nebraska Department of Insurance  
P.O. Box 95087  
Lincoln, NE 68509-5087**