

# AUTO INSURANCE GUIDEBOOK

# IMPORTANCE OF AUTO INSURANCE



#### 1 COMPLY WITH STATE LAWS

Nebraska has a minimum auto insurance requirements. Driving without insurance could lead to fines and result in your vehicle being impounded

#### 2 SATISFY YOUR LENDER

If you have a car loan, most lenders require you to have insurance. Usually, this may include the requirements by state law and collision and comprehensive coverage

#### **3 PROTECT YOUR ASSETS**

Auto insurance can provide liability coverage for accidents where you are responsible and in a lawsuit. Insurance may cover accident-related repairs, accident-related medical bills and lost wages

# **COVERAGES IN AUTO POLICY**

A typical auto insurance policy has several types of coverages with some required and some optional. You must decide what coverage best fits your needs.

### REQUIRED BY STATE LAW **BODILY INJURY** LIABILITY



Pays for medical expenses, lost wages, and other costs to injuries sustained by other people

## **PROPERTY** DAMAGE LIABILITY



Covers costs of repairing or replacing property of others

#### UNINSURED/UNDERINSURED



Covers medical expenses, lost wages, and other bodily injury-related costs if at fault driver has insufficient coverage

# COVERAGES CONT.

MAY BE REQUIRED BY LENDER

**COLLISION** 

**COMPREHENSIVE** 



This coverage pays for damage to your car from a collision with another car, object, or pothole



Reimburses for damage to your car not caused by collision. This includes theft, hail, windstorm, flood, fire, and hitting animals. This includes windshield damage

NOTE: With comprehensive and collision, you can choose different deductibles which may lead to a reduced premium

# OTHER COVERAGES MEDICAL PAYMENTS



This coverage pays for treating injuries to you and your passengers.

## **COVERAGE LIMITS REQUIRED**

**COVERAGE TYPE** 

**AMOUNT** 

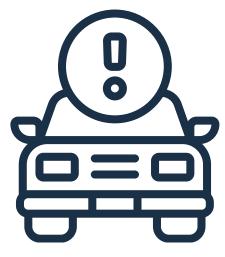
#### **BODILY INJURY LIABILITY**



\$25,000 PER PERSON

\$50,000 PER ACCIDENT

#### **PROPERTY DAMAGE LIABILITY**



\$25,000 FOR PROPERTY DAMAGE

#### UNINSURED/UNDERINSURED



\$25,000 PER PERSON

\$50,000 PER ACCIDENT

# EXTRA ADD-ONS





Provides assistance for towing vehicle when it cannot be driven due to a breakdown, accident, or other emergencies

## Rental Car



Optional add-on to policy to help cover the cost of a rental vehicle while your car is repaired due to a covered claim

### Windshield



Some insurance companies may offer a \$0 deductible to repair your windshield after a chip. Ask your insurance agent on what the company offers

Most insurance is accepted if you drive into Canada. To drive in Mexico, you will need to buy Mexican auto insurance. Ask your insurer about other requirements

Most policies don't cover any equipment not permanently installed in your car or maintenance for your car. This includes stereos, CD players, navigation systems, and cell phones

Vehicles you will need a separate insurance policy for includes:











**Motorcycles** 

**ATVs** 

RVs

Off-road vehicles

Commercial Vehicles

#### **HOW PREMIUM IS DETERMINED**

#### **DRIVING RECORD**

Tickets, accidents, and violations can raise premiums. Safe driving over time can lower rates

#### AGE, GENDER, MARITAL STATUS

Higher premiums for drivers under 25, males, single people, and households with young driver. Rates may increase for drivers 65+. Premiums consider all drivers in your household

#### TYPE OF VEHICLE

Newer or more expensive cars cost more to insure. Sports and highperformance cars have higher premiums. Large SUVs/trucks may raise liability coverage costs

#### WHERE YOU LIVE

Urban areas generally have higher accident and theft rates than rural areas

#### **VEHICLE USE**

Premiums can vary based on annual mileage and frequency of use

#### PRIOR INSURANCE COVERAGE

Lack of previous coverage or only minimum coverage may increase premiums

#### **PREVIOUS CLAIMS**

Past claims reported to databases like the Comprehensive Loss Underwriting Exchange (CLUE) may affect your rates. You have a right to a free copy of your CLUE report.



# WAYS TO GET DISCOUNTS



#### **Bundling Policies**

Insurers may offer discounts when you bundle home/renters policies with auto policy

#### **Multiple Vehicles**

You may earn a multi-vehicle discount if you insure with the same company instead of separate policies

#### **Protection Devices**

Cars with safety features (airbags and anti-lock brakes) and anti-theft systems (alarms and GPS) may qualify for lower premiums

#### **Defensive Driving**

Completing a defensive driving course may qualify you for a discount

#### **Driver's Education**

If you have a new driver, finishing a driver's education program can qualify for lower rates. In addition, young drivers may qualify for a "good student" discount for good grades

# SHOPPING FOR AUTO INSURANCE



#### 1. INDEPENDENT AGENTS

Represent several companies and can give you several quotes

#### 2. EXCLUSIVE AGENTS

Only sell the products of one insurance company

#### 3. DIRECT MARKET

Sales are done over the internet or by mail or telephone

#### **QUESTIONS TO ASK**

What limits are available?

What coverage does my state/lender require?

Should I buy comprehensive and/or collision?

What doesn't my policy cover?

How will my driving record affect premium?

If I'm in an accident, how will it affect my insurance?

If I have an accident, can I use my own repair shop?

## WHAT TO DO IN ACCIDENT

If you are involved in an accident, make sure to exchange information of the driver. This includes their name, address, insurance company's name, and phone number. If you can't get this information, write down their driver's license number and license plate number

#### 1. If someone is injured call 911

# 2. If you car is drivable, move it out of traffic

#### 3. Get information at the scene

- Other car's make, model, year, and plate number
- Witnesses' names and contact info
- Name, badge number, and contact info of law enforcement

- Time, date, location, and conditions
- Take a photo of the scene

#### 4. Contact your insurance company

# HELPFUL TIPS (B)



#### **PAY THE PREMIUM ON TIME**

Some insurers don't accept late payments. If a company accepts a late payment, your premium may increase at renewal



#### **UNDERSTAND PAYMENT OPTIONS**

Your full premium is usually due every six months. Many companies allow monthly payments for an extra fee



#### **ORGANIZE PAPERWORK**

Keep a file of all insurance documents including policies, renewals, payment receipts, and claim records



#### **MAINTAIN VEHICLE**

You are responsible for keeping your car in good working condition through maintenance and necessary repairs



#### **CARRY PROOF OF INSURANCE**

While not required in Nebraska, it's important to keep proof of insurance in vehicle in case of accident or for verification

## FILING AN AUTO CLAIM

#### **Know your policy**

Review what losses are covered and excluded. Frequent or small claims can affect your premium

#### **Consider your deductible**

If repair costs are only slightly higher than your deductible, paying out of pocket may be better

#### How to file a claim

Call the number on your proof of insurance card as soon as possible. Ask what forms or documents you'll need to submit



#### Claims adjuster

Your insurer will assign an adjuster to inspect damage and estimate payment. Take notes on all communications. Keep records of dates, names, and discussions

#### If you disagree with the adjuster or insurer

Try to resolve issue with your insurer or agent. Ask your repair shop to discuss the estimate with the adjuster in needed. Request written explanations for decisions you question

#### If dispute continues

Check your policy for an appraisal clause. You may also hire an attorney.