

APR 02 2026

BEFORE THE DEPARTMENT OF INSURANCE  
STATE OF NEBRASKA

FILED

STATE OF NEBRASKA	)	
DEPARTMENT OF INSURANCE,	)	
	)	FINDINGS OF FACT,
PETITIONER,	)	CONCLUSIONS OF LAW,
	)	RECOMMENDED ORDER AND
	)	ORDER
VS.	)	
	)	CAUSE NO. A-2461
HEATHER PAEZ,	)	
(NAIC Producer #19482851)	)	
	)	
	)	
RESPONDENT.	)	

This matter came on for hearing on February 24, 2026, before Michael W. Anderson, a hearing officer duly appointed by the Director of the Nebraska Department of Insurance. The Nebraska Department of Insurance ("Department") was represented by its counsel, Megan VanAusdall. Heather Paez ("Respondent") was not present and was not represented by counsel. The proceedings were recorded by Shelly Storie, a licensed Notary Public. The Department presented evidence at the hearing and the matter was taken under advisement. The hearing officer makes the following Findings of Fact, Conclusions of Law, and Recommended Order:

FINDINGS OF FACT

1. The Department is the agency of the State of Nebraska charged with licensing Insurance Producers.
2. Respondent currently holds a non-resident insurance producer's license in the State of Nebraska. Respondent's registered residential and mailing address with the Nebraska Department of Insurance is 602 Hillcrest Drive, Scottsbluff, NE 69361, and her

business address is 3201 Avenue B, Scottsbluff, NE 69361. Her registered personal email address is HEATHERC9226@GMAIL.COM. (See Ex. 1, Attachment 1).

3. On July 10, 2025, Respondent, by email from her registered personal address and in response to the filed Petition, stated that she was “not contesting the removal of [her] license” and that she “voluntarily agree[d] to the revocation”. (See Ex. 1, Attachment 3)

### CONCLUSIONS OF LAW

1. The Department has broad jurisdiction, control, and discretion over the licensing of insurance producers in the State of Nebraska pursuant to Neb. Rev. Stat. §§ 44-101.01 and 44-4047 et seq.

2. The Department has personal jurisdiction over Respondent.

3. That Respondent has expressly requested the removal of her licenses and has agreed to revocation thereof.

### DISCUSSION

At the hearing, the Department presented sufficient evidence of proper service of notice of these proceedings upon Respondent. The Department served Respondent via certified mail, return receipt requested, regular U.S. mail to the Respondent’s registered address.

Due to the Respondent voluntarily requesting removal and revocation of her licenses, no further analysis of the pled fact pattern is necessary.

RECOMMENDED ORDER

Based on the Findings of Fact and Conclusions of Law, and by expressed agreement of the Respondent, it is recommended that Respondent's resident licenses be revoked. The Nebraska Department of Insurance shall retain jurisdiction of this matter for the purpose of enabling Respondent or the Department of Insurance to make application for such orders as may be necessary.

Dated this 2<sup>nd</sup> day of April, 2026.

STATE OF NEBRASKA  
DEPARTMENT OF INSURANCE



---

Michael W. Anderson  
Hearing Officer

CERTIFICATE OF ADOPTION

I have reviewed the foregoing Findings of Fact, Conclusions of Law, and Recommended Order and hereby certify that the Recommended Order is adopted as the official and final Order of this Department in the matter of State of Nebraska, Department of Insurance vs. Heather Paez (NAIC Producer #19482851), Cause No. A-2461.

Dated this 2<sup>nd</sup> day of April, 2026.

STATE OF NEBRASKA  
DEPARTMENT OF INSURANCE



---

Eric Dunning  
Director of Insurance

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Petition and Notice of Hearing was served upon Respondent by emailing a copy to her registered email at HEATHERC9226@GMAIL.COM and by mailing a copy to her registered mailing/residential address on file with the Department at 602 Hillcrest Drive, Scottsbluff, NE 69361, by certified mail, return receipt requested, and by regular U.S. mail, on this 2<sup>nd</sup> day of April, 2026.

Shelley Storie